



NSW Low Income Household Rebate

APPLICATION FORM On-supplied Household

Annual application period runs from 1 July to 30 June each financial year.

This form is to be used by households that live in on-supplied residential communities, retirement villages and strata schemes.

On-supplied is the term used when the resident receives an electricity bill/invoice issued by, or on behalf of, the owners/management of the residential community, retirement village or strata scheme, rather than a bill issued by an electricity retailer of the residents' choice.

To be eligible for the Low Income Household Rebate you must be a NSW resident, hold one of the eligible concession cards listed in the Eligibility Criteria, and be responsible for the payment of the electricity account at your principal place of residence which is located in an on-supplied residential community, retirement village or strata scheme. A full list of eligibility criteria is available on page 3.

Note: you must provide a copy of your most recent electricity bill/invoice when lodging this form.

APPLICANT CARD DETAILS

Note: Commonwealth Seniors Health Card holders are not eligible for this rebate.

CRN Number (Dept. of Human Services)	<input type="text"/>	<input type="text"/>	<input type="text"/>	-	<input type="text"/>	<input type="text"/>	<input type="text"/>	-	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
DVA Number (Dept. of Veterans' Affairs)	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

APPLICANT NAME

Note: Only one rebate will be paid per household, each financial year, regardless of the number of eligible residents.

First Name:

Last Name:

APPLICANT ADDRESS

Note: this must be your principal place of residence.

Community/Village Name or Strata Plan Number:

Site/Unit number:..... Residential Address:

Suburb: Postcode: NSW

Daytime Contact Number:

Postal Address (if different from above):.....

Suburb: Postcode: NSW

Email Address:



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APPLICANT BANK DETAILS

Bank Name:

Account Name: e.g. Mr S Smith

BSB Number: -

Account Number:

Note: The Department of Planning and Environment requires all rebate payments to be deposited into your bank account. The Department will not pay rebates by cheque.

APPLICANT DECLARATION AND AUTHORISATION

I, (insert name):

Confirm my principal place of residence is (insert address):

- Please I am not currently receiving the Low Income Household Rebate for the supply of electricity at any other property in NSW.
- I have read and understood the information in this application.
- I declare that all particulars provided in this application are, to the best of my knowledge, true and correct.
- I have included a copy of my most recent electricity bill/invoice with this application. **Note: Do not submit your application without the correct electricity bill.**

I authorise:

- the Department of Planning and Environment to use Centrelink Confirmation eServices to perform a Centrelink enquiry of my Centrelink customer details and concession card status to enable the business to determine if I qualify for a concession, rebate or service.
- the Australian Government Department of Human Services (the department) to provide the results of that enquiry to the Department of Planning and Environment.

I understand that:

- it is my responsibility to notify the Department of Planning and Environment of any changes to this information.
- the department will use information I have provided to the Department of Planning and Environment to confirm my eligibility for NSW energy rebates and will disclose to the Department of Planning and Environment personal information including my name/address/payment type/payment status and concession card type and status.
- this consent, once signed, remains valid while I am a customer of the Department of Planning and Environment unless I withdraw it by contacting the Department of Planning and Environment or the department.
- I can get proof of my circumstances/details from the department and provide it to the Department of Planning and Environment so my eligibility for NSW energy rebates can be determined.
- if I withdraw my consent or do not alternatively provide proof of my circumstances/details, I may not be eligible for the NSW energy rebate provided by the Department of Planning and Environment.

Applicant Signature: Date:



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CHECKLIST On-supplied Household

PLEASE RETAIN THIS PAGE FOR YOUR OWN INFORMATION

This form was authorised for use on 1 July 2018. To check if you are using the most current form go to: www.resourcesandenergy.nsw.gov.au/rebates

Have you completed all sections of pages 1 and 2 and signed and dated the application form?

The Low Income Household Rebate is paid once each financial year and applications will be processed according to the date they are received by the Department.

IMPORTANT INFORMATION ABOUT YOUR ELECTRICITY BILL

You must include with your application a copy of your most recent electricity bill issued by, or on behalf of, the management of your residential community, retirement village or strata scheme. The bill must include your name, address and site/unit number and confirm you receive metered electricity. The meter reading on your electricity bill must have been taken after 1 July of the current financial year AND be less than three months old.

ELIGIBILITY CRITERIA

To be eligible for the Low Income Household Rebate a person must:

- be a resident in New South Wales; and
- be a customer of the retailer, or a long term resident of an on-supplied residential community, or a resident of an on-supplied retirement village, or a resident of an on-supplied strata scheme; and whose name appears on the electricity account for supply to his or her principal place of residence; and
- hold either a: Pensioner Concession Card issued by the DHS/DVA; or DHS Health Care Card; or DVA Gold Card marked with either: War Widow or War Widower Pension; or Totally and Permanently Incapacitated (TPI); or Disability Pension (EDA).

PRIVACY POLICY

The personal information you provide in the application form is subject to the Privacy and Personal Information Protection Act 1998. It is being collected by the Department of Planning and Environment for purposes related to processing your application for an energy rebate and auditing the rebate program which may include surveying customer experiences. The Department of Planning and Environment will not disclose your personal information to anybody else unless authorised by law. Further information can be obtained from the Department of Planning and Environment website at www.planning.nsw.gov.au/privacy.

WHERE DO I SEND MY COMPLETED FORM?

Post to: Low Income Household Rebate PO
Box 435 – Parramatta NSW 2124

Email to: rebates.info@planning.nsw.gov.au

Need more information?

Call the rebates team on: 02 8275 1935

Support Services:

National Relay Service: 1300 555 727

TTY Users: 133 677

Translation & Interpreter Services: 131 450

Dept. of Human Services (Centrelink): 132 300

Dept. of Veterans' Affairs (DVA): 133 254

More Information: www.energy.nsw.gov.au/energy-consumers/financial-assistance/rebates